

## FAQs for Conference Participants and Exhibition Visitors

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### To which date has ANGA COM been postponed?

ANGA COM will take place from 8 - 10 June 2021 in Cologne/Germany.

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### Why has ANGA COM been postponed?

The reasons for the postponement are the developments on the new coronavirus. Even though there is still some time left until mid-May, it seems impossible to hold ANGA COM at the planned date. We are confronted with a pandemic and have to take into account the directions of the health authorities and health risks that cannot be excluded even with all conceivable precautions.

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### Do conference and visitor tickets already purchased remain valid for ANGA COM in June 2021?

Yes, already registered conference participants and exhibition visitors can freely choose whether they want to use their tickets for the event in 2021 or cancel them free of charge.

Participants who wish to cancel their ticket free of charge will be refunded the full ticket price via the chosen payment method (e.g. bank transfer or credit card). For this, please send an e-mail to [ticket@angacom.de](mailto:ticket@angacom.de) by 15 April 2020 and attach your e-ticket. After this return period, new e-tickets for 2021 will be sent to all other registered participants.

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### Can a purchased conference or visitor ticket be returned?

Yes, already registered conference participants and exhibition visitors can freely choose whether they want to use their tickets for the event in 2021 or cancel them free of charge.

Participants who wish to cancel their ticket free of charge will be refunded the full ticket price via the chosen payment method (e.g. bank transfer or credit card). For this, please send an e-mail to [ticket@angacom.de](mailto:ticket@angacom.de) by 15 April 2020 and attach your e-ticket. After this return period, new e-tickets for 2021 will be sent to all other registered participants.

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### Who can help me with further questions?

The ANGA COM team is at your disposal for further information:

E-mail: [ticket@angacom.de](mailto:ticket@angacom.de)

Telephone: +49 221 9980810

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